

WEBSITE TERMS AND CONDITIONS OF USE

Pos Shop Pty Ltd trading as All About Labels

Effective April 2024

1. About the Website

- (a) Welcome to allaboutlabels.com.au (Website). The Website provides you with an opportunity to browse and purchase various products that have been listed for sale through the Website (Products). The Website provides this service by way of granting you access to the content on the Website (Purchase Services).
- (b) The Website is operated by Pos Shop Pty Ltd (ABN 15 107 272 113) trading as All About Labels. Access to and use of the Website, or any of its associated Products or Services, is provided by Pos Shop Pty Ltd. Please read these terms and conditions (**Terms**) carefully. By using, browsing and/or reading the Website, this signifies that you have read, understood and agree to be bound by the Terms. If you do not agree with the Terms, you must cease usage of the Website, orany of Services, immediately.
- (c) Pos Shop Pty Ltd reserves the right to review and change any of the Terms by updating this page at its sole discretion. When Pos Shop Pty Ltd updates the Terms, it will use reasonable endeavours to provide you with notice of updates to the Terms. Any changes to the Terms take immediate effect from the date of their publication. Before you continue, we recommend you review the Terms for your records.

2. Acceptance of the Terms

You accept the Terms by remaining on the Website.

3. Registration to use the Purchase Services

(a) In order to access the Purchase Services, you must first register as a user of the Website.As part of the registration process, or as part of your continued use of the Purchase Services, you may be required to provide personal information about yourself (such as identification or contact details), including:

- (i) Login credentials
- (ii) Email addresses
- (iii) Company names
- (iv) Company representative names
- (v) Phone numbers
- (vi) Billing and shipping addresses
- (b) You warrant that any information you give to Pos Shop Pty Ltd in the course of completing the registration process will always be accurate, correct and up to date.
- (c) Once you have completed the registration process, you will be a registered member of theWebsite (**Member**) and agree to be bound by the Terms. As a Member you will be granted immediate access to the Purchase Services.
- (d) You may not use the Purchase Services and may not accept the Terms if:
 - (a) you are not of legal age to form a binding contract with Pos Shop Pty Ltd; or
 - (b) you are a person barred from receiving the Purchase Services under the laws of Australia or other countries including the country in which you are resident or from which you use the Purchase Services.

4. Your obligations as a Member

- (a) As a Member, you agree to comply with the following: You will use the Purchase Servicesonly for purposes that are permitted by:
 - (i) the Terms;
 - (ii) any applicable law, regulation or generally accepted practices or guidelines in therelevant jurisdictions;
 - (iii) you have the sole responsibility for protecting the confidentiality of your password and/or email address;
 - (iv) any use of your registration information by any other person not relating to your business, or third parties, is strictly prohibited. You agree to immediately notify Pos Shop Pty Ltd of any unauthorised use of your password or email address or any breach of security of which you have become aware;

- (v) access and use of the Website is limited, non-transferable and allows for the sole use of the Website by you for the purposes of Pos Shop Pty Ltd providing the Purchase Services;
- (vi) you will not use the Purchase Services or Website for any illegal and/or unauthorised use which includes collecting email addresses of Members byelectronic or other means for the purpose of sending unsolicited email or unauthorised framing of or linking to the Website;

5. Purchase of Products

- (a) In using the Purchase Services to purchase the Product through the Website, you willagree to the payment of the purchase price listed on the Website for the Product (**Purchase Price**).
- (b) Payment of the Purchase Price may be made through PayPal (Payment Gateway Provider). In using the Purchase Services, you warrant that you have familiarised yourself with, and agree to be bound by, the applicable Terms and Conditions of Use, Privacy Policy and other relevant legal documentation provided by the Payment Gateway Provider.
- (c) Following payment of the Purchase Price being confirmed by Pos Shop Pty Ltd, you will beissued with a receipt to confirm that the payment has been received and Pos Shop Pty Ltd may record your purchase details for future use.
- (d) Pos Shop Pty Ltd provides a separate Return and Refund Policy available on our Website. Warranty information as per Australian Consumer Law is also available in the Return and Refund Policy.

6. Delivery

- (a) You acknowledge that the Purchase Services offered by Pos Shop Pty Ltd integrate delivery (**Delivery Services**) through the use of third-party delivery companies (**Delivery Service Providers**).
- (b) In providing the Purchase Services, Pos Shop Pty Ltd may provide you with a variety ofdelivery and insurance options offered as part of the Delivery Services by the Delivery Service Providers. You acknowledge and agree that Pos Shop Pty Ltd is not the provider of these delivery and insurance options and merely facilitates your interaction with the Delivery Service Providers in respect to providing the Delivery Services.

7. Copyright and Intellectual Property

- (a) The Website, the Purchase Services and all of the related products of Pos Shop Pty Ltd are subject to copyright. The material on the Website is protected by copyright under the laws of Australia and through international treaties. Unless otherwise indicated, all rights(including copyright) in the site content and compilation of the website (including text, graphics, logos, button icons, video images, audio clips and software) (**Content**) are owned or controlled for these purposes and are reserved by Pos Shop Pty Ltd or its contributors.
- (b) Pos Shop Pty Ltd retains all rights, title and interest in and to the Website and all related content. Nothing you do on or in relation to the Website will transfer to you:
 - (i) the business name, trading name, domain name, trademark, industrial design,patent, registered design or copyright of Pos Shop Pty Ltd; or
 - (ii) the right to use or exploit a business name, trading name, domain name, trademark or industrial design; or
 - (iii) a system or process that is the subject of a patent, registered design or copyright(or an adaptation or modification of such a system or process).
- (c) You may not, without the prior written permission of Pos Shop Pty Ltd and the permission of any other relevant rights owners: broadcast, republish, up-load to a third party, transmit,post, distribute, show or play in public, adapt or change in any way the Content or third party content for any purpose. This prohibition does not extend to materials on the Website, which are freely available for reuse or are in the public domain.

8. Privacy

Pos Shop Pty Ltd takes your privacy seriously and any information provided through your use of the Website and/or the Purchase Services are subject to Pos Shop Pty Ltd Privacy Policy, which is available on the Website.

9. General Disclaimer

- (a) You acknowledge that Pos Shop Pty Ltd does not make any terms, guarantees, warranties, representations or conditions whatsoever regarding the Products other than provided for pursuant to these Terms.
- (b) Pos Shop Pty Ltd will make every effort to ensure a Product is accurately depicted on the Website, however, you acknowledge that sizes, colours and packaging may differ from what is displayed on the Website.
- (c) Nothing in these Terms limits or excludes any guarantees, warranties,

representations or conditions implied or imposed by law, including the Australian Consumer Law (or any liability under them) which by law may not be limited or excluded.

- (d) Subject to this clause, and to the extent permitted by law:
 - (i) all terms, guarantees, warranties, representations or conditions which are notexpressly stated in these Terms are excluded; and
 - (ii) Pos Shop Pty Ltd will not be liable for any special, indirect or consequential loss or damage (unless such loss or damage is reasonably foreseeable resulting from our failure to meet an applicable Consumer Guarantee), loss of profit or opportunity, or damage to goodwill arising out of or in connection with the Purchase Services or these Terms (including as a result of not being able to use the Purchase Services or the late supply of the Purchase Services), whether at common law, under contract, tort (including negligence), in equity, pursuant to statute or otherwise.
- (e) Use of the Website, the Purchase Services, and any of the products of Pos Shop Pty Ltd (including the Delivery Services), is at your own risk. Everything on the Website, the Purchase Services, and the Products of Pos Shop Pty Ltd, are provided to you on an "as is" and "as available" basis, without warranty or condition of any kind. None of the affiliates, directors, officers, employees, agents, contributors, third party content providers or licensors of Pos Shop Pty Ltd including any third party where the Delivery Services are made available to you) make any express or implied representation or warranty about its Content or any products or Purchase Services (including the products or Purchase Services of Pos Shop Pty Ltd) referred to on the Website. This includes (but is not restricted to) loss or damage you might suffer as a result of any of the following:
 - failure of performance, error, omission, interruption, deletion, defect, failure to correct defects, delay in operation or transmission, computer virus or other harmful component, loss of data, communication line failure, unlawful third-party conduct, ortheft, destruction, alteration or unauthorised access to records;
 - the accuracy, suitability or currency of any information on the Website, the Purchase Service, or any of its Content related products (including third-party material and advertisements on the Website);
 - (iii) costs incurred as a result of you using the Website, the Purchase Services or any of the Products;
 - (iv) the Content or operation in respect to links which are provided for the User's convenience;
 - (v) any failure to complete a transaction, or any loss arising from ecommercetransacted on the Website; or

(vi) any defamatory, threatening, offensive or unlawful conduct of third parties orpublication of any materials relating to or constituting such conduct.

10. Limitation of Liability

- (a) Pos Shop Pty Ltd total liability arising out of or in connection with the Purchase Servicesor these Terms, however arising, including under contract, tort (including negligence), in equity, under statute or otherwise, will not exceed the most recent Purchase Price paid byyou under these Terms. In the event you have not paid the Purchase Price, then the total liability of Pos Shop Pty Ltd is the resupply of information or Purchase Services to you.
- (b) You expressly understand and agree that Pos Shop Pty Ltd, its affiliates, employees, agents, contributors, third party content providers and licensors shall not be liable to you forany direct, indirect, incidental, special consequential or exemplary damages which may be incurred by you, however caused and under any theory of liability. This shall include, but isnot limited to, any loss of profit (whether incurred directly or indirectly), any loss of goodwillor business reputation and any other intangible loss.
- (c) Pos Shop Pty Ltd is not responsible or liable in any manner for any site content (includingthe Content and Third-Party Content) posted on the Website or in connection with the Purchase Services, whether posted or caused by users of the website of Pos Shop Pty Ltd, by third parties or by any of the Purchase Services offered by Pos Shop Pty Ltd.
- (d) You acknowledge that Pos Shop Pty Ltd does not provide the Delivery Services to you andyou agree that Pos Shop Pty Ltd will not be liable to you for any special, indirect or consequential loss or damage, loss of profit or opportunity, or damage to goodwill arising out of or in connection with the Delivery Services.

11. Termination of Contract

- (a) The Terms will continue to apply until terminated by either you or by Pos Shop Pty Ltd asset out below.
- (b) If you want to terminate the Terms, you may do so by:
 - (i) notifying Pos Shop Pty Ltd at any time; and
 - (ii) closing your accounts for all of the Purchase Services which you use, where PosShop Pty Ltd will provide assistance.
- (c) Your notice should be sent, in writing, to Pos Shop Pty Ltd via the contact details in Clause 17.

- (d) Pos Shop Pty Ltd may at any time, terminate the Terms with you if:
 - (i) you have breached any provision of the Terms or intend to breach any provision;
 - (ii) Pos Shop Pty Ltd is required to do so by law;
 - (iii) the partner with whom Pos Shop Pty Ltd offered the Purchase Services to you hasterminated its relationship with Pos Shop Pty Ltd or ceased to offer the Purchase Services to you;
 - (iv) Pos Shop Pty Ltd is transitioning to no longer providing the Purchase Services to Users in the country in which you are resident or from which you use the service; or
 - (v) the provision of the Purchase Services to you by Pos Shop Pty Ltd is, in the opinionof Pos Shop Pty Ltd, no longer commercially viable.
- (e) Subject to local applicable laws, Pos Shop Pty Ltd reserves the right to discontinue or cancel your membership to the Website at any time and may suspend or deny, in its solediscretion, your access to the Purchase Services without notice if you breach any provision of the Terms or any applicable law or if your conduct impacts Pos Shop Pty Ltd name or reputation or violates the rights of those of another party.
- (f) When the Terms come to an end, all of the legal rights, obligations and liabilities that youand Pos Shop Pty Ltd have benefited from, been subject to (or which have accrued overtime whilst the Terms have been in force) or which are expressed to continue indefinitely,shall be unaffected by this cessation, and the provisions of this clause shall continue to apply to such rights, obligations and liabilities indefinitely.

12. Indemnity

- (a) You agree to indemnify Pos Shop Pty Ltd, its affiliates, employees, agents, contributors, third party content providers and licensors from and against:
 - all actions, suits, claims, demands, liabilities, costs, expenses, loss and damage (including legal fees on a full indemnity basis) incurred, suffered or arising out of orin connection with any Content you post through the Website;
 - (ii) any direct or indirect consequences of you accessing, using or transacting on the Website or attempts to do so and any breach by you or your agents of these Terms; and/or
 - (iii) any breach of the Terms.

13. Dispute Resolution

- (a) If a dispute (**Dispute**) arises out of or relates to the Terms, either party may not commence any Tribunal or Court proceedings in relation to the dispute, unless the following clauses havebeen complied with (except where urgent interlocutory relief is sought).
- (b) A party to the Terms claiming a dispute has arisen under the Terms, must give written notice (**Notice**) to the other party detailing the nature of the dispute, the desired outcome and the action required to settle the Dispute.
- (c) On receipt of that notice by that other party, the parties to the Terms (Parties)must:
 - Within 28 business days of the Notice endeavour in good faith to resolve the Dispute expeditiously by negotiation or such other means upon which they may mutually agree.
 - (ii) If for any reason whatsoever, 28 business days after the date of the Notice, the Dispute hasnot been resolved, the Parties must agree upon selection of a mediator and mediator location.
 - (iii) The Parties are equally liable for the fees and reasonable expenses of a mediator and the cost of the venue of the mediation and without limiting the foregoing undertake to pay any amounts requested by the mediator as a pre-condition to the mediation commencing. The Parties must each pay their own costs associated with the mediation.
- (d) All communications concerning negotiations made by the Parties arising out of and in connection with this dispute resolution clause are confidential and to the extent possible,must be treated as "without prejudice" negotiations for the purpose of applicable laws of evidence.
- (e) If 2 months have elapsed after the start of a mediation of the Dispute and the Dispute hasnot been resolved, either Party may ask the mediator to terminate the mediation and the mediator must do so.

14. Venue and Jurisdiction

The Purchase Services offered by Pos Shop Pty Ltd are intended to be primarily used by residents of Australia. In the event of any dispute arising out of or in relation to the Website, you agree that the exclusive venue for resolving any dispute shall be in the courts of Brisbane, Queensland, Australia.

15. Governing Law

The Terms are governed by the laws of Queensland, Australia. Any dispute, controversy, proceeding or claim of whatever nature arising out of or in any way relating to the Terms and the rights created hereby shall be governed, interpreted and construed by, under and pursuant to thelaws of Queensland Australia, without reference to conflict of law

principles, notwithstanding mandatory rules. The validity of this governing law clause is not contested. The Terms shall be binding to the benefit of the parties hereto and their successors and assigns.

16. Severance

If any part of these Terms is found to be void or unenforceable by a Court of competent jurisdiction, that part shall be severed, and the rest of the Terms shall remain in force.

17. How to contact us about Website Terms and Conditions of Use

If you have any queries, you can contact us at: sales@allaboutlabels.com.au.